From:	Larm, Doug
To:	King, Doug
Subject:	RE: email update
Date:	Monday, March 09, 2015 11:39:00 AM

Doug, she is at her desk right now….desk # is 224-5316

From: King, Doug
Sent: Monday, March 09, 2015 11:40 AM
To: Larm, Doug
Subject: RE: email update

Doug, can you see if Jan is physically at her desk or is she somewhere else.

Doug King
Telecommunications Engineer
Department of Information Technologies
City of Seattle
Office- 206-684-7733
Fax- 206-684-0979
kingdo@seattle.gov

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From: Larm, Doug
Sent: Monday, March 09, 2015 11:06 AM
To: King, Doug
Cc: Martini, Natalie (WSP)
Subject: RE: email update

FC10237

From: King, Doug
Sent: Monday, March 09, 2015 11:04 AM
To: Larm, Doug
Cc: Martini, Natalie (WSP)
Subject: RE: email update

Can you or someone get the FC number off of Jan's PC? I am also working on a roaming profile issue she's having this morning.
Thanks!

Doug King
Telecommunications Engineer
Department of Information Technologies

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From: Larm, Doug
Sent: Monday, March 09, 2015 10:53 AM
To: King, Doug; Martini, Natalie (WSP); Trowbridge, Keith (WSP); Craig.Johnson@wsp.wa.gov; Winsor, Debra
Subject: RE: email update

Thanks Doug for keeping us updated….keeping our fingers crossed!
Doug

From: King, Doug
Sent: Monday, March 09, 2015 10:51 AM
To: Martini, Natalie (WSP); Trowbridge, Keith (WSP); Craig.Johnson@wsp.wa.gov; Larm, Doug; Winsor, Debra
Subject: email update

I am working with Bill Harwell this morning on the few more things that need wrapping up to get our email back. There's been a number of setup challenges getting the new email platform integrated into our existing network system but things are very close now.

This morning we are concentrating on the firewall and our email "edge" server which takes in and gives out our mail to/from the internet.

All the internal mailboxes have been rebuilt and orphaned email messages have been saved and are awaiting the connection Bill is working on between the "Edge" server and our internal email server.

I'll keep you posted as today continues to unfold. Bill Harwell is an amazing resource to work with and WSP is fortunate to have him.

Doug King
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