From: Engstrom, Jon
To: Daley, Susan; Allen, Erik; Anderson, Shane; Barden, Eric; Belshay, Robert; Brown, Debra; Cablayan, Ted; Clement, David (Police); DeJesus, Samuel; Friesen, Wesley; Fry, Sonya; Hall, Rik; James, Brandon; Jennings, Michael; Kerns, Glenn; Larm, Doug; Meyer, Lawrence; Moss, Monty; O"Quin, Verner; Redemann, David; Renihan, Timothy; Ross, Charles; Sugai, Darin; Wall, Philip; Welch, Richard; Wilson, Malinda; Winsor, Debra; Young, Christopher
Subject: Dell SPD Network Users
Date: Thursday, March 26, 2015 10:20:53 AM

If you have one of the Dell on grid laptops be aware and contact me with any questions. This shouldn't affect off grid.

Hello again Dell users! I was supposed to turn on March 9th, but for multiple different reasons I had to wait until now. I will go ahead and turn on the Keycard requirement feature today. Please call the HELP DESK at 6-4011 if you have any questions signing on to your laptops. Thank you!

Siamen Ma
Wireless Team Support Supervisor
Seattle Police Department
Information Technology Section
D/206-684-8133 M/206-793-6546

From: Ma, Siamen
Sent: Tuesday, February 03, 2015 1:11 PM
To: Ma, Siamen
Subject: Dell ATG laptop aka Semi Toughbook - Keycard sign on policy change

Dell laptop users,

WHEN: On March 9th 2015, users will be required to have an access card AND a network password in order to logon to the Dell Laptop Computer (Two-factor authentication).

WHY: This is required by CIJS for computers that have access to MDT. For those of you who used the Patrol vehicle systems in the past, this is the same setup.

WHAT: The Dell ATG laptop card readers will only accept the new keycards. If you haven't gotten your new keycard, please obtain one soon. The new keycards have a medallion stuck on the back.

HOW: The first time you use your keycard/precinct door access card to log onto the laptop you will be asked to enroll the keycard. Enter your SPD network user name and password, this is a one-time enrollment.

Please follow the instructions below to enroll your keycard. Feel free to contact me if you have any questions.

- Press Control Alt Delete to get to the screen that asks for your Username and Password.
- Place your keycard on top of card logo (See picture below).
- You should see the Enrollment screen. Following the instructions, enter your SPD username and password.
- That should conclude the one-time enrollment process.

Please feel free to contact ITS at 6-4011 if you have any questions.

Siamon Ma
Wireless Team Support Supervisor
Seattle Police Department
Information Technology Section
D/206-684-8133 M/206-793-6546

(206) 684-8620 - direct line
(206) 684-8770 - main line
(206) 684-8014 - FAX

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